

News about your holds!

Patrons who have **email addresses** in their record will no longer be receiving telephone calls when their holds arrive (“ready for pick-up”) at Blackstone Library. Patrons will have four (4) business days to pick their item(s) up starting from the day the email is received. For example, when an email is sent on Thursday, we will hold that specific item through Monday. If there is more than one (1) item on hold, *each item will have its own date for last pick-up.*

Please check your account online, or ask at our service desks, to verify that your email address is correct.

This no-call policy does NOT apply if you do NOT have an email address recorded in your library record.

This policy does NOT apply if you are a Branford resident and have requested an interlibrary loan (ILL) through ReQuest, the state-wide library catalog and/or with Debby, our ILL/Reference librarian. In these instances, Debby will still telephone you regarding your request(s).

If you have an **email address AND still would like us to call** and let you know there are items ready for pick-up, please fill out the form below and return to one of our checkout desks.

Name _____

Telephone # _____ Library barcode _____

Email address _____